

The New Emhart Glass WebShop

Ordering spare parts is an essential and necessary task in every glass plant to support daily repair and maintenance activities for the entire installed equipment base. Leveraging on the One Stop Shopping approach, Emhart Glass After Sales Services is launching the new WebShop and Parts Portfolio Search Tool.

An enhanced customer focus, a simplified time saving ordering process and a real-time customer response are some of the advantages. Additionally, the new system provides various search functions and easy navigation through the comprehensive parts portfolio attributes. Detailed parts descriptions ensure the fast location of any desired part. Furthermore, all item-related information, like Technical News Bulletins (TNB) and product pictures will be available in the future in one place.

After an initial test and validation phase with trial customers, this beneficial new order channel will be released to all our customers on request. Furthermore additional functionality will become available. Customers will be able to navigate within their specific installed base, showing their IS machines as they are configured and installed in their plant.

The Emhart Glass Web Shop will significantly reduce the administrative efforts and increase the efficiency of the purchasing processes.

To learn more about Emhart Glass products please contact your local Bucher Emhart Glass representative. Please forward inquiries and comments to regarding this topic to:
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